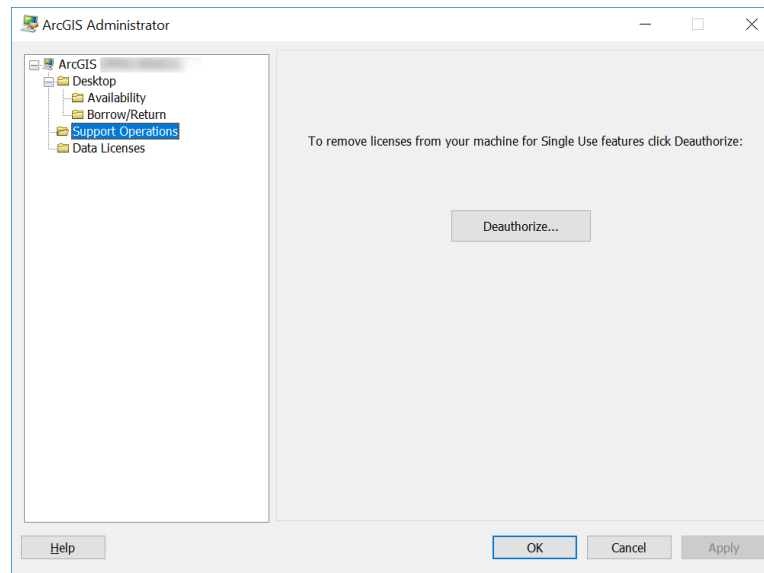# Deauthorize ArcGIS Desktop Single Use License

If the the ArcGIS Desktop Single Use License will be transferred to another machine, the license has to be de-authorized first before it can be used in a different machine.

If the license is already authorized in a machine, and it is used to authorize another machine, the following message will appear, "Authorization denied because request would have exceeded max copies for the <authorization number>".

De-authorize Single Use License

1. Open the ArcGIS Administrator by navigating to Start > Programs > ArcGIS > ArcGIS Administrator.

2. Click on the Support Operations folder, and then click Deauthorize.

3. In the Software Authorization Wizard, select Deauthorize now with Esri using the Internet. Click Next.

GEODATA SYSTEMS TECHNOLOGIES, INC.
19/F Strata 100 Building, F. Ortigas Jr. Road, Ortigas Center
Brgy. San Antonio, 1605 Pasig City, Metro Manila

Tel. No. +632 637-4449
Fax No. +632 633-6873
Email: marketing@geodata.com.ph

w w w . g e o d a t a . c o m . p h
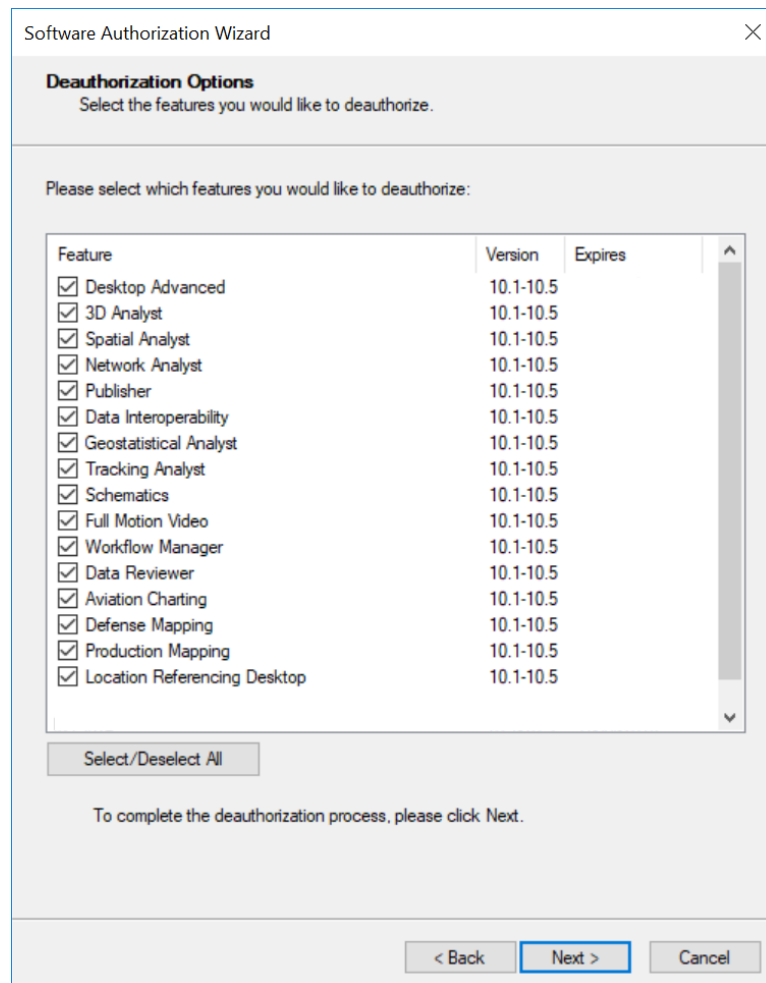
Software Authorization Wizard

Deauthorization Method
Select the method you want to use to deauthorize the software.

○ Deauthorize with Esri now using the Internet.
(This automatic method is the easiest way to deauthorize. It requires an Internet connection.)

○ Deauthorize at Esri's website or by email to receive your deauthorization file.

○ I have received a deauthorization file from Esri and am now ready to finish the deauthorization process.

[   ]   Browse...

< Back   Next >   Cancel

GEODATA SYSTEMS TECHNOLOGIES, INC.   Tel. No. +632 637-4449
19/F Strata 100 Building, F. Ortigas Jr. Road, Ortigas Center   Fax No. +632 633-6873
Brgy. San Antonio, 1605 Pasig City, Metro Manila   Email: marketing@geodata.com.ph

w w w . g e o d a t a . c o m . p h

4. In the Deauthorization Options, select the licenses you would like to deauthorize. Click Next to deauthorize.

5. The Deauthorization Complete screen displays that the license had successfully been deauthorized. Click Finish.

The license can now be authorized in another machine.

NOTES:

- The ArcGIS Desktop Single Use License are limited to four (4) deauthorizations per year. The year starts on the date of the first deauthorization.

- In some cases, license reset may be necessary. For example, after moving an ArcGIS application to a new computer, failure to authenticate licensing through a firewall occurs. Another instance is when the computer where the license is authorized can no longer be accessed. In these cases, contact Geodata Systems Technical Support for a license reset.